

Glacier Integrated Logistics Inc.

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RECOMMENDATION

Good Day!

We are requesting the replacement of the rental printer at the GSOUTH Inventory Phase 3 Loading Bay. The iPads used in WMS are unable to print via iPrint due to issues with Apple AirPrint. To prevent delays in printing WMS documents, we suggest replacing the current rental printer (Canon MB2720 S/N: AEW79372) with the Epson WorkForce-C5790 model.

Findings:

1. Canon printers consistently experience issues with Apple AirPrint.
2. The iPad cannot detect the Canon printer.

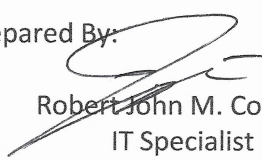
Action Taken:

1. I have already attempted several restarts and reconnects of the Canon printer, but the problem persists unchanged.
2. I have already tried restarting both the printer and the iPad, but the issue persists unchanged.

Specifications requirement:

1. Asset Type : Printer
Brand : Epson
Model : Epson WorkForce-C5790
Type : Rental Printer
Supplier : Inkrite

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07/02/24

Verified by:


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