

Glacier Integrated Logistics Inc.

Address: Amvel Business Park
 Brgy. San Dionisio, Parañaque City
 Tel No. (02) 8810-0730; (02) 8810-0725



Service Date: 07/16/2024

SR# : RMC-0068

SERVICE REPORT

SBU's: G-LIBERTY

Ticket No.:

Client Name/Contact Person: Romelda Aquino

SERVICE SUMMARY

Concern List and Description:

Desktop of Ma'am Eldy is not Working Properly, Dead Boot, too long to respond,

ACTIVITY CONTEXT

Action Taken :

1. Already try to re-plug the SATA and Power of SSD but still can't boot
2. Already try to use another Desktop to boot the SSD but still can't boot
3. Try to insert another SSD from Another Desktop together with SSD of Maam Eldy and the one who boot is the working SSD from another Desktop
4. Backing up the all files from Drive C and Drive D to temporarily restore it on Temporary Issued Laptop to Maam Eldy.

Recommendation :

1. Upon checking the Desktop of Maam Eldy is 4th Generation and it is 9years in Business
2. Recommend to replace or PR a new Desktop for Maam Eldy with commercial unit.
Specs :

Asset Type : Desktop
 Brand : HP
 Model : HP Pro SSF 400 G9 Desktop PC
 with : HP Keyboard & Mouse

Asset Type : Monitor
 Brand : HP
 Model : M24f 2E2Y4AA 23.8" Full HD 75Hz AMD FreeSync IPS LED Monitor

CUSTOMER ACCEPTANCE			
Status <input type="checkbox"/> Task Completed <input type="checkbox"/> Task Incompleted <input type="checkbox"/> Reschedule	Result for not completing the task:	Rendered Time	
		Time In	Time Out
Prepared by: Robert John M. Concepcion	Date Prepared: 07/15/2024	Signature:	
Customer Signature Over Printed Name / Date			
ROMELDA R. AQUINO - 07-17-2024			